





# 2019 Achievements

## Developed Partnerships and Enhanced Arca's Customized Platform

Developed partnerships with various stakeholders, including the British Columbia government, to enhance Arca's customized platform. This involved collaborative efforts to improve service delivery and operational efficiency.

Implemented a new system for managing client information, ensuring data accuracy and security. This system allows for better tracking of client interactions and service requests.

Enhanced the platform's functionality to support a wider range of services, increasing its value to clients and partners. This includes integrating new features and improving user interface elements.

## Expanded Membership Within and Beyond BC

Expanded membership within British Columbia and beyond, reaching new markets and client segments. This was achieved through targeted marketing and outreach programs.

Established new partnerships and alliances, strengthening our network and expanding our service capabilities. These partnerships provide mutual benefits and support for all parties involved.

Increased our presence in key markets, demonstrating our commitment to growth and innovation. This includes participating in industry events and conferences.

## Supported Knowledge Exchange and Communities of Practice

Facilitated knowledge exchange and the formation of communities of practice among members. This promotes best practices and continuous learning within the industry.

Organized workshops, seminars, and networking events to foster collaboration and shared learning. These events provide valuable opportunities for members to connect and share insights.

Encouraged members to share their expertise and experiences, contributing to the overall growth and success of the community. This collaborative environment is essential for innovation and progress.

# 2019-20 Financials

	Projected Revenue
Operating Revenue	
Other Revenue	
<b>Total</b>	<b>140,651</b>
	Expenses
Operating Expenses	
Other Expenses	
<b>Total</b>	<b>122,779</b>
<b>Revenue - Expenses (Carryforward)</b>	
	<b>17,872</b>

# Newman Western Canadian Cookbooks Collection

## Exploring Cultural Trends through Local Cookbooks

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# Arca and the BC History Digitization Program

## Leveraging Partnerships to Ensure Discoverable Content

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## The Potters Guild of BC

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Jinny Whitehead, Linda Lewis and Debra Sloan in the Potters Guild of BC office. Image courtesy of Debra Sloan.

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